

## Associate Cloud Support Engineer (Kubernetes)

[Apply Now](#)

Company: DigitalOcean

Location: Pakistan

Category: other-general

### What You'll Be Doing:

Troubleshooting and resolving technical support requests created by our customers spanning a growing range of container products and services, including Managed Kubernetes and Container Registry

Serving as the primary point of contact for escalations, working closely with our product and engineering teams to respond to and resolve customer-impacting incidents

Building internal documentation that provides your team with the resources they need to perform in their role and external documentation that allows our customers to self-serve

Representing the voice of support, speaking on behalf of our customers through direct engagement with our product and engineering teams.

Engaging customers and responding to technical questions received through our community Q&A forum

### What We'll Expect From You:

Advanced knowledge of Kubernetes with the ability to troubleshoot and resolve issues and escalations ranging from pods and deployments to the control plane.

Proven experience in Customer support and handling the customers while troubleshooting the technical issues.

Highly self-motivated with the ability to work independently and collaboratively with a high

degree of autonomy in a remote work environment

Growth mindset, with an unrelenting focus on continuously improving your knowledge and skill set.

### **What Excites Us:**

Contributing to Open Source and giving back to the community

### **Why You'll Like Working for DigitalOcean**

**We reward our employees**The base salary range for this position is based on relevant years of experience and skills. The salary range for this role is specific to candidates located within the U.S. and will vary for candidates outside the U.S.. Employees may qualify for a bonus in addition to base salary; bonus amounts are determined based on company and individual performance. We also provide equity compensation to eligible employees including grants of equity upon hire and the option to participate in our Employee Stock Purchase Program.

**We value development**You will work with some of the smartest and most interesting people in the industry. We are a high-performance organization that is always challenging our teams and employees to continuously grow. We maintain a growth mindset in everything we do and invest deeply in employee development through formalized mentorship and other internal programs. We provide all employees with reimbursement for relevant conferences, training, and education.

**We care about your well-being**In addition to cash and equity compensation, we also offer employees a competitive array of benefits. In the United States, these include health insurance, flexible vacation, retirement benefits, a generous parental leave program, and additional resources to support employees' overall well-being. While the philosophy around our benefits is the same worldwide, specific benefits may vary in other countries due to local regulations and preferences.

**We value diversity and inclusivity**We are an equal opportunity employer and we do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.

[Apply Now](#)

### **Cross References and Citations:**

- 1. Associate Cloud Support Engineer (Kubernetes) Asiajobs Careers Jobs Pakistan  
Asiajobs Careers ↗**
- 2. Associate Cloud Support Engineer (Kubernetes) Projectmanagementjobs Jobs Pakistan  
Projectmanagementjobs ↗**
- 3. Associate Cloud Support Engineer (Kubernetes) Ecologyjobs Jobs Pakistan  
Ecologyjobs ↗**
- 4. Associate Cloud Support Engineer (Kubernetes) Tokyojobs Jobs Pakistan Tokyojobs ↗**
- 5. Associate Cloud Support Engineer (Kubernetes) Counselorjobs Jobs Pakistan  
Counselorjobs ↗**
- 6. Associate Cloud Support Engineer (Kubernetes) Lebanonjobs Jobs Pakistan  
Lebanonjobs ↗**
- 7. Associate Cloud Support Engineer (Kubernetes) Baghdadjobs Jobs Pakistan  
Baghdadjobs ↗**
- 8. Associate Cloud Support Engineer (Kubernetes) Gardeningjobs Jobs Pakistan  
Gardeningjobs ↗**
- 9. Associate Cloud Support Engineer (Kubernetes) Jobsinaustralia Jobs Pakistan  
Jobsinaustralia ↗**
- 10. Associate Cloud Support Engineer (Kubernetes) Indonesiajobs Jobs Pakistan  
Indonesiajobs ↗**
- 11. Associate Cloud Support Engineer (Kubernetes) Newyorkjobscareer Jobs Pakistan  
Newyorkjobscareer ↗**
- 12. Associate Cloud Support Engineer (Kubernetes) Free-job-alerts Jobs Pakistan Free-job-  
alerts ↗**
- 13. Associate Cloud Support Engineer (Kubernetes) Expertini Jobs Pakistan Expertini ↗**
- 14. Associate Cloud Support Engineer (Kubernetes) Medicalassistantjobs Jobs Pakistan  
Medicalassistantjobs ↗**
- 15. Associate Cloud Support Engineer (Kubernetes) Nyjobscentral Jobs Pakistan  
Nyjobscentral ↗**

16. Associate Cloud Support Engineer (Kubernetes) AtlantajobsearchJobs Pakistan Atlantajobsearch ↗
17. Associate Cloud Support Engineer (Kubernetes) TruckjobsnearmeJobs Pakistan Truckjobsnearme ↗
18. Associate Cloud Support Engineer (Kubernetes) Politicaljobs Jobs Pakistan Politicaljobs ↗
19. Associate cloud support engineer (kubernetes) Jobs Pakistan ↗
20. AMP Version of Associate cloud support engineer (kubernetes) ↗
21. Associate cloud support engineer (kubernetes) Pakistan Jobs ↗
22. Associate cloud support engineer (kubernetes) Jobs Pakistan ↗
23. Associate cloud support engineer (kubernetes) Job Search ↗
24. Associate cloud support engineer (kubernetes) Search ↗
25. Associate cloud support engineer (kubernetes) Find Jobs ↗

Source: <https://pk.expertini.com/jobs/job/associate-cloud-support-engineer-kubernetes--pakistan-digitalocean-5e79b0679e/>

Generated on: 2024-05-04 by Expertini.Com