

## Associate, DMS Client Support

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Company: S&P Global

Location: , , Pakistan

Category: other-general

About the Role:Grade Level (for internal use):07The TeamJoining a close-knit and professional team, you will gain broad knowledge within the financial world related to all asset classes including; Fixed Income, Commodities, Equities, etc. Moreover, you will get a grasp of different databases and our technical products.The Impact:• You will integrate into an all-star group and will make a significant impact.• Your position will be meaningful as it is the link between the end-user and our products.• Combining product expertise with a deep understanding of who our clients are and how they use our tools, you will be a consultant providing the best and most efficient way for our clients to achieve quality results.What's in it for you?• This position is an entry-level role with high-performance expectations. You will be working with multiple levels in the team.• There is the potential for advancement, learning and overall career development depending on individual performance and company need.• Due to frequent interactions with sales and product management, this is a highly visible role with high potential for growth outside the department as well.Responsibilities: • As an Associate in Enterprise Support, you will respond to inquiries for data-feed clients. You will be responsible for providing professional, timely, and quality support of our feed-based products.• Have a deep understanding of investments, financial and accounting statements.• Be willing and able to work closely with partners in a team-based environment.• Have excellent interpersonal skills in order to effectively communicate client concerns and product related issues with all our departments. Being technologically savvy is also a plus.What We're Looking For?Someone who wants a meaningful position with high expectations, who can assimilate into a professional team

environment, and make immediate, positive contributions and is not afraid to ask questions.

**Basic Qualifications:**

- Have a Bachelor's degree in Finance, Business, Accounting, Economics, or related field.
- Possess intermediate to Advanced MS-Excel experience
- Experience with Outlook, Word, and Powerpoint
- Knowledge of corporate accounting statements such as the income statement, balance sheet, and cash flow statement
- Excellent English communications skills
- Integrity, positive personality, and a desire to help people are all essential

**Preferred Qualifications**

- Knowledge of investments including private equity, public equity, fixed income, ETF's, mutual funds, commodities, etc
- SQL experience and/or basic knowledge

status, or other legally protected categories, subject to applicable law.

**About S&P Global Market Intelligence**

At S&P Global Market Intelligence, a division of S&P Global we understand the importance of accurate, deep and insightful information. Our team of experts delivers unrivaled insights and leading data and technology solutions, partnering with customers to expand their perspective, operate with confidence, and make decisions with conviction.

For more information, visit [www.spglobal.com/marketintelligence](http://www.spglobal.com/marketintelligence).

**What's In It For You?**

**Our Purpose:** Progress is not a self-starter. It requires a catalyst to be set in motion. Information, imagination, people, technology—the right combination can unlock possibility and change the world. Our world is in transition and getting more complex by the day. We push past expected observations and seek out new levels of understanding so that we can help companies, governments and individuals make an impact on tomorrow. At S&P Global we transform data into Essential Intelligence, pinpointing risks and opening possibilities. We Accelerate Progress.

**Our People:** We're more than 35,000 strong worldwide—so we're able to understand nuances while having a broad perspective. Our team is driven by curiosity and a shared belief that Essential Intelligence can help build a more prosperous future for us all. From finding new ways to measure sustainability to analyzing energy transition across the supply chain to building workflow solutions that make it easy to tap into insight and apply it. We are changing the way people see things and empowering them to make an impact on the world we live in. We're committed to a more equitable future and to helping our customers find new, sustainable ways of doing business. We're constantly seeking new solutions that have progress in mind. Join us and help create the critical insights that truly make a difference.

**Our Values:** Integrity, Discovery, Partnership

At S&P Global, we focus on Powering Global Markets. Throughout our history, the world's leading organizations have relied on us for the Essential Intelligence they need to make confident decisions about the road ahead. We start

with a foundation of integrity in all we do, bring a spirit of discovery to our work, and collaborate in close partnership with each other and our customers to achieve shared goals. Benefits: We take care of you, so you can take care of business. We care about our people. That's why we provide everything you—and your career—need to thrive at S&P Global. Our benefits include: Health & Wellness: Health care coverage designed for the mind and body. Flexible Downtime: Generous time off helps keep you energized for your time on. Continuous Learning: Access a wealth of resources to grow your career and learn valuable new skills. Invest in Your Future: Secure your financial future through competitive pay, retirement planning, a continuing education program with a company-matched student loan contribution, and financial wellness programs. Family Friendly Perks: It's not just about you. S&P Global has perks for your partners and little ones, too, with some best-in class benefits for families. Beyond the Basics: From retail discounts to referral incentive awards—small perks can make a big difference. For more information on benefits by country visit:

<https://www.spglobal.com/en/careers/our-culture/Diversity, Equity, and Inclusion at S&P Global>:

At S&P Global, we believe diversity fuels creative insights, equity unlocks opportunity, and inclusion drives growth and innovation – Powering Global Markets. Our commitment centers on our global workforce, ensuring that our people are empowered to bring their whole selves to work. It doesn't stop there, we strive to better reflect and serve the communities in which we live and work, and advocate for greater opportunity for all.-----

Opportunity Employer S&P Global is an equal opportunity employer and all qualified candidates will receive consideration for employment without regard to race/ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, marital status, military veteran status, unemployment status, or any other status protected by law. Only electronic job submissions will be considered for employment. If you need an accommodation during the application process due to a disability, please send an email

to: [EEO.Compliance@spglobal.com](mailto:EEO.Compliance@spglobal.com) and your request will be forwarded to the appropriate person. US Candidates Only: The EEO is the Law Poster

<http://www.dol.gov/ofccp/regs/compliance/posters/pdf/eeopost.pdf> describes discrimination protections under federal law.-----20 - Professional (EEO-2

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