

Associate Software Engineer - SDIM

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Company: i2c Inc

Location: Lahore

Category: computer-and-mathematical

Job Description

24x7 Monitoring of Mission Critical and Financial Applications. – i-e Transaction processing, Funds transfer, Direct deposit, Web Services and Applications, Mobile apps

Production services verification and ensuring successful delivery.

Problem Management (Reporting, Logging, and Tracking till resolution).

Incident Management (Open conf bridge and engage required resources for rectification in case of High severity issues), Escalation, Notification, SOE, RCA.

Data analysis (database and logs) and reconciliation of data.

SLA Management (Maintaining Service Level Agreement for clients).

Prepare Business Matrix and Reports for Higher Management.

Maintenance Management (Internal/External Notifications, Tracking and Timely Execution).

Maintain different matrix/data to support our daily operations.

We are looking for

Education: BSCS, BSSE, BBIT, MCS

Experience: Fresh

Skills

Software Engineering, Databases, Algorithms and Programming Concepts.

Familiarity with Solaris, Linux Platforms will be added Plus.

SQL, Database management tool like DB Visualizer or other database management tool, strong analytical skills, Test Scenario definition and execution, Debugging of application, problem identification skills.

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