Business Analyst (all levels)

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Company: Silverdale

Location: , , Pakistan

Category: business-and-financial-operations

We are seeking a Business Analyst to join our growing team. The BA is responsible for defining the project and task requirements and deliverables to support technology projects of all sizes. Projects involve working on a large system implementations, incremental improvements and ongoing support. The position is expected to work with clients, sales, account managers, developers and support staff across the company and you will be expected to manage several projects at once with competing demands and priorities.RESPONSIBILITIESUnderstand and document business processes, both in written and visual form (process flows)Analyze, compile and document requirements for new or modified software application functionalityRepresent user needs to the technical development teamCreate Use Cases and review development and production software for correct functionalityDocument issues and desired changes in technical detail sufficient for developers tocreate or modify application code, schema, database structures, screen layouts, workflow, etc.Ability to analyze processes to understand pros and cons, opportunities for improvement and establish high level structured plans to implement changesHigh-level project management including updating and tracking key reporting documentation such as project plans and tasks listsProviding regular project updates to internal staff and to clientsEstablish trusted relationships with client teams and interface with stakeholders across the business to gather information, gain diverse perspectives, and deepen subject matter expertiseAssist with ad hoc strategic and research-based inquiries such as performing high-level analysis, creating strategic materials, and evaluating industry trends/systems and researching best practicesDESIRED SKILLS AND EXPERIENCEFormal Education

and Certification:Bachelor's Degree or equivalent in Computer Science, Technology or Business2+ years of business consulting and or process improvementKnowledge of Odoo is an advantagePersonal Attributes:EthicalCredibleCompetitiveProfessionalResults DrivenPersistentAble to multi-taskAttention to DetailComfortable interacting with Clients and Senior LeadershipYou will be given a chance to learn Odoo Functional.You are expected to pass the Odoo Functional test within your first 3 months.If you pass the test, you will be given full time employment with benefits.You will be signing a Bond for 2 Years at least, which is renewable as and when required.As the majority of clients are in the US, you will be required to work on US hours.WHO WE ARESilverdale Tech is a privately held global process and technology company. With our Head Office based in the USA, we provide business process consulting and technology services through the Odoo ERP platform. We are driven by our mission statement to connect people and processes through great technology.WHY JOIN THE SILVERDALE TECH TEAMWe are as fanatical about our Silverdale Tech family as we are our Clients. We are a team in every sense of the word. Everyone here is approachable and excited to pitch in and help. We work hard and play hard. The right candidate is easy to get along with, always willing to lend a hand, excited about coming to work, and happy to contribute to the team.

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