

Business System Analyst - Supply Chain and Operations

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Company: Zones

Location: Pakistan

Category: computer-and-mathematical

Description

Position at Zones LLC.

Company Overview:

When it comes to IT solution providers, there are a lot of choices. But when it comes to providers with innovative and differentiating end-to-end service offerings, there's really only one: Zones – First Choice for IT.TM

Zones is a Global Solution Provider of end-to-end IT solutions with an unmatched supply chain. Positioned to be the IT partner you need, Zones, a Minority Business Enterprise (MBE) in business for over 35 years, specializes in Digital Workplace, Cloud & Data Center, Networking, Security, and Managed/Professional/Staffing services. Operating in more than 120 countries, leveraging a robust portfolio, and utilizing the highest certification levels from key partners, including Microsoft, Apple, Cisco, Lenovo, Adobe, and more, Zones has mastered the science of building digital infrastructures that change the way business does business ensuring whatever they need, they can Consider IT Done. Follow Zones, LLC on Twitter @Zones, and LinkedIn and Facebook.

Position Overview:

The Business System Analyst-SCM will be a key member of the team at Zones. We are looking for individuals who want to grow professionally and make an impact on the business transformation of a \$2 billion USD company.

The Business Systems Analyst- SCM is responsible for supporting all of the system and process needs of specific user groups within Zones, such as Sales, Ecommerce, Procurement,

Logistics, etc. The position focuses on developing a complete understanding of the end-users' business needs and designing system solutions to effectively support those business processes. The BSA serves as the primary liaison between the business users and the development teams.

What you'll do as the Business Systems Analyst – Supply Chain and Operations:

The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

You possess intellectual curiosity, out of box thinking, strong problem-solving skills, excellent communication skills, and the ability to work/influence across multiple stakeholder groups.

Deliver solutions that improve business functions for Zones

Provide product ownership for application development/enhancements/fixes requested by an assigned business area

Develop business requirements and functional specifications

Build / Contribute to the construction and delivery of IT roadmaps for the assigned business/functional area

Create and maintain constructive, positive partnerships between Information Technology and assigned business/functional areas

Fully understand the business processes of users in the areas of responsibility

Provide application and Subject Matter Expert (SME) support

Must have worked closely with warehouse teams for IT solution delivery and understand routine work / transactions / pain areas of warehousing / Logistics.

Knowledge and implementation experience of D365 FnO AWMS (Advance warehouse management solution) is preferred.

Must have worked in D365 FnO module in following modules like on

Inventory management

Master planning

Procurement and sourcing

Product information management

Production Control

Warehouse management/Advanced warehousing

Transportation Management knowledge is desirable not essential

Manage and resolve support issues and escalations as assigned

Ensure root causes are identified and appropriately communicated and documented

Experience with Microsoft Dynamics 365 Finance and Operations (F&O) preferred

What you will bring to the team:

Create and maintain constructive, positive partnerships between Information Technology and assigned business/functional areas like Attend team meetings, Assist with Training on new projects or applications and.

Fully understand the business processes of users in the areas of responsibility like Set up reviews with key business leaders and Shadow business users to fully understand process and functionality

Develop business requirements and functional specifications by Aligning with business to understand requirements and Work with development team to build actionable requirements

Provide product ownership for application development/enhancements/fixes requested by an assigned business area by Documenting application functionalities and provide consultative overview and guidance

Manage and resolve support issues and escalations as assigned by Partnering with Application Support and Monitor App Support queue

Work with business groups as production issues are escalated

7+ years relevant experience required in business systems analysis, systems functional analysis, and business case development

Strong analytical and problem-solving skills

Excellent oral and written communication skills

Ability to manage multiple projects, users, systems, and deadlines

Team player

Proactive problem solver

Experience with Tier-1 ERP Procurement, Sourcing, Inventory and Warehousing module required

Background in D365 F&O / Microsoft Dynamics AX supply chain and master planning preferred

Bachelor's degree in computer science, supply chain management, or other relevant degree

Zones offers a comprehensive Benefits package

At Zones, we are committed to fostering an inclusive and diverse workplace. We provide comprehensive benefits to support our employees, including health insurance coverage for parents, spouse, and children, life insurance, pension fund scheme, EOBI, and on the house free quality food, gym, and much more. We embrace equal employment opportunity, free from discrimination based on various characteristics, and offer an exciting career immersed in an inventive, collaborative culture.

If you are enthusiastic about working on the cutting edge of IT innovation, sales, engineering, and operations, Zones is the perfect opportunity for you.

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