

Customer Engineer Power (Karachi)

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Company: Vertiv

Location: Pakistan

Category: computer-and-mathematical

Who we are:

Nearly all aspects of our lives involve the use of technology. It is how we work and play and do anything in between. This connectivity or use of data is built into the very fabric of our society. It is vital to human progress. Vertiv believes there is a better way to meet this accelerating demand for data — one driven by passion and innovation.

As industry experts and Architects of Continuity, we collaborate with our customers to envision and build future-ready infrastructures. We leverage our portfolio of hardware, software, analytics, and services, to ensure our customers' vital applications run continuously, perform optimally, and scale with business needs.

Why Join Us?

Meaningful and Fulfilling Work

Inspiring and Caring Leaders

Global Talent Center

Recharge Your Potential

Primary Duties and Responsibilities:

Start-up and commissioning of Power and Monitoring systems.

Performing Preventive maintenance on site for customers in the North.

Troubleshooting different onsite issues.

Support different customers onsite in the North region.

Email and on-phone support wherever required.

Customer site support if and when required as per required response and resolution set in SLA (contract).

Background / Experience Required:

The resource should have good knowledge of Power UPS and associated systems and good grip on monitoring systems.

With hands-on experience of around 3-4 years, Vertiv experience will be very much preferred.

Should be very good in communication skills and a proactive approach to addressing the issues.

Capable to work in a challenging atmosphere.

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