

Customer Service Manager

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Company: Zafar Securities Pvt Ltd

Location: Lahore

Category: other-general

MBA (Business Administration, HR or Marketing) Provide help, information and advice to clients about Zafar Securities' services Measure customer satisfaction and improve services Communicating with clients (telephone/email/letter/social media/face-to-face) Investigating and resolving clients' related issues/problems Developing and implementing feedback or complaints procedure for clients Job Specification Confidence, patience, diplomacy & problem-solving skills Creative thinking & motivational skills Ability to work well under pressure Basic knowledge about social media Having experience in trading (shares/commodities) are preferable Zafar Securities (Pvt) Ltd. incorporated in 1999, is a licensed Trading Right Member of the Lahore Stock Exchange Ltd and a Universal Commodity Membership Right Holder of Pakistan Mercantile Exchange Ltd (PMEX). ZSL is one of the leading stock mustakbil.com asks for your consent to use your personal data to: perm_identity Personalised ads and content, ad and content measurement, audience insights and product development devices Store and/or access information on a device Some vendors may process your personal data on the basis of legitimate interest, which you can object to by managing your options below. Look for a link at the bottom of this page or in our privacy policy where you can withdraw consent.

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