

## Customer Service Representative

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Company: A1

Location: Pakistan

Category: office-and-administrative-support

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### The Role

#### You will be responsible for :

Professionally handling inbound messages and emails.

Resolving customer inquiries and requests and ensuring strong customer satisfaction.

Working with various internal teams to ensure prompt and accurate order processing and delivery.

Escalating customer feedback as required.

### Ideal Profile

You have at least 1 year experience within a Customer Service role, ideally within the Education industry.

You possess excellent interpersonal as well as written and verbal communication skills.

You are a strong networker & relationship builder

You are highly goal driven and work well in fast paced environments

You are a strong mentor and coach who can build high performing teams

### What's on Offer?

Opportunity within a company with a solid track record of performance

Join a market leader within Education

Leadership Role

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