

Customer Service Specialists Jobs in Lahore, Pakistan Created: 30-Oct-2023 15:06:36

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You are here :Home Jobs Customer Service Specialists Jobs In Lahore Pakistan Customer Service Specialists Jobs in Lahore, PakistanYou are here :Home Jobs Customer Service Specialists Jobs In Lahore Pakistan Customer Service Specialists Jobs in Lahore, PakistanCompany Description:AffinityVibez is a business management consultancy company having presence in Pakistan. We have matured from a narrowly-focused team to a well-established company. We work with businesses of all sizes, across a wide range of industries, to help them identify and solve problems, develop and implement new strategies, and make informed decisions.Job Duties & Responsibilities:Provide excellent customer service and technical support to clients and customers via phone, email, and live chatRespond to customer inquiries and issues in a timely and efficient mannerTroubleshoot and resolve technical issues with the services.Escalate complex issues to the appropriate department or team member for further assistanceDocument and track customer interactions and issues as per company policiesGather customer feedback and provide suggestions for improvements to products and servicesParticipate in ongoing training and development to stay informed about new products and servicesCollaborate with other departments within the company to ensure a seamless customer experienceMeet and exceed customer satisfaction metrics and goalsSalary + Benefits:Salary (As per the Interview)EOBIProvident FundMonthly Performance based BonusAppreciation based Lunch/Dinner/TripsBi-Annual Increments + Performance-based Increments on SalaryOriginal jobs :

<https://www.mustakbil.com/jobs/job/1238380>

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