

Field engineer

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Company: Internetwork Expert

Location: Lahore

Category: other-general

Inbox Business Technologies is seeking a Field Engineer to join our team. As a Field Engineer, you will be responsible for on-site support for our clients. You will be working with a diverse range of customers, providing technical support and solving problems on-site. The ideal candidate has experience in information technology and is highly motivated, detail-oriented, and enjoys working with customers.

Responsibilities Provide on-site technical support to customers in a timely and professional manner

Install, troubleshoot, and maintain hardware and software systems

Analyze, diagnose, and resolve technical issues

Train and educate customers on software and hardware systems

Collaborate with colleagues to improve processes and resolve complex problems

Manage customer expectations by providing regular updates and communicating effectively

Bachelor's degree in information technology or related field

At least 2 years of experience in information technology and services

Excellent communication and customer service skills

Ability to analyze and solve complex technical issues

Familiarity with hardware and software systems, including Microsoft Office Suite, Windows operating system, and networking concepts

Knowledge of remote access software and tools for troubleshooting

Ability to travel to client sites as needed

Salary 27,000#J-18808-Ljbffr

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