

HR Manager

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Company: Shafaq n Kami Salon

Location: Lahore

Category: other-general

The Salon HR Manager oversees the Salon and respective employees. There is a large focus on retailing, services and sales goals in these areas and the Salon Manager is responsible for meeting those goals respectively. Nurture the experience of all Shafaq n Kami Clients, from the initial greeting to the warm farewell in the Salon. She will manage sales, staff, schedules, and product; ensure operational and merchandising functions of the Salon are in place and utilized in order to attain maximum profitability, productivity, and superb Client service. The Salon Manager will assist in employee oversight for Attendants, Concierge, and Massage Therapists when necessary. Results Expected: To provide effective and efficient leadership of staff, management of products, inventory, Client service and employee relations. Client service and Client satisfaction is a priority to the team, more so than the sale. Providing excellent Client service ensures that we retain Clients for the future and inevitably promotes the business and the Salon. "The sale" becomes a natural second and Clients will feel connected to and partial to give us their business. Job Specification Experience: • Candidate must have leadership experience, minimum of Supervisory role • 1-2 years hospitality experience preferred • 2-3 years Salon experience preferred • Experience with POS software, a plus Job-Related Skills: • Financial Management: inventory, sales reports, forecasting and planning • Proficient in excel, word, and outlook, and retail point of sales system

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