

Inland Operations Specialist

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Company: Damco Spain SL

Location: , , Pakistan

Category: other-general

Inland Ops Specialist • Ensure smooth execution of the intermodal shipment lifecycle by working closely with customers/truckers and internal stakeholders to achieve customer satisfaction goals through proactive and/or reactive issue resolution ownership. • Manage accounts with high business impact in terms of volume and/or revenue and high complexity. • Resolve customer queries/issues. • Identify the root cause when targets are not met and implement solutions by working closely with stakeholders. • Understand and be familiar with KPIs and act in line with set targets. • Follow-up with new clients and operations to ensure a seamless implementation when onboarding new clients. • Support safety requirements for transportation

Landside Operations Execution includes roles that manage and operate landside transport modalities, such as truck or rail transport of cargo/containers. Administrative stream includes those who primarily support others by performing skilled technical, administrative or operational tasks. Jobs may range from highly supervised entry-level workers, technicians, and administrative staff to experienced individual contributors with robust technical or practical knowledge in specific areas, who have an ability to execute specialized work to support operations. At the top of this career stream, individuals work independently and apply standards, yet can also make departures from established processes to resolve problems. A colleague at this level works on tasks of limited scope and complexity, exercises independent judgment within defined boundaries and guidelines and typically under supervision. The colleague has skills developed through job-related training and on-the-job experience within a specific job discipline. Colleagues have knowledge of standardized work routines and methods, general facts and information but may need to escalate non-routine

problems to a more experienced colleague or supervisor. Maersk is committed to a diverse and inclusive workplace, and we embrace different styles of thinking. Maersk is an equal opportunities employer and welcomes applicants without regard to race, colour, gender, sex, age, religion, creed, national origin, ancestry, citizenship, marital status, sexual orientation, physical or mental disability, medical condition, pregnancy or parental leave, veteran status, gender identity, genetic information, or any other characteristic protected by applicable law. We will consider qualified applicants with criminal histories in a manner consistent with all legal requirements. We are happy to support your need for any adjustments during the application and hiring process. If you need special assistance or an accommodation to use our website, apply for a position, or to perform a job, please contact us by emailing accommodationrequests@maersk.com.

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