

International Customer Support Engineer

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Company: AIESEC Mexico

Location: Saddar Town

Category: other-general

Telecommunication Engineering These are the backgrounds this opportunity is associated with. These are the locally spoken languages that you'll have to know. Company About Wavetec Wavetec is a multinational technology company based in Dubai, dedicated to the design, development, manufacturing and implementation of Customer Flow Management & Self-Service solutions oriented to manage and improve the customer experience in service areas and retail stores. Wavetec helps businesses organize, manage and measure customer flow with its complete range of customer experience solutions. In addition, we provide cutting-edge display technologies for Stock & Commodity Exchanges worldwide. We are a global leader in Financial Market Displays which are installed at more than 24 leading exchanges around the world. WAVETEC has established a global footprint of regional offices in Barcelona, Dubai, Mexico, Karachi, Nairobi, Riyadh, Santiago and Peru. Role About the job and it's activities About The role requires a candidate with troubleshooting skills and a candidate would be involved in client communication and creating technical diagrams. Working hours Monday to Friday, - 10:00 am - 7:00 pm Responsibilities You have excellent time management skills and can make decisions quickly. You maintain composure and customer focus while troubleshooting and solving issues. You reassure customers when delivering product diagnoses and potential solutions. Create technical diagrams, flow charts and designing solutions for Customers which can enhance their customer satisfaction. Process The steps involved in being recruited for this job. 1 Resume review 2 Interview 3 Result Estimated process time is 7 days- Eligibility criteria you match Backgrounds Telecommunication Engineering Skills

Personal skills and knowledge
Communication
Critical Thinking
Languages
Nationality Any
Nationality Bachelor (Required)
Logistics
What you'll be provided with during your stay
Accommodation
A place to stay will be provided and paid for.
Transportation A means of transportation will be provided and paid for.
Computer A computer will be provided.
Leadership space
AIESEC will be providing leadership training during your experience.
Work Visa -You will require this visa for the duration of the opportunity.
You will require health insurance for the duration of the opportunity.
Benefits of becoming a volunteer
Get certified as a Global Volunteer
Develop a set of leadership qualities through our Leadership Development Assessments
Get personal & professional training by the local office abroad
Impact the world for the better by contributing towards the Sustainable Development Goals
FAQs
What is Global Talent?
Who can participate?
How long is a Global Talent Opportunity?
Where can I go?
What are the benefits of a Global Talent opportunity with AIESEC?
Will I get paid if I go on a Global Talent opportunity?
How much does it cost to go on a Global Talent opportunity?

#J-18808-Ljbffr

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