

IT SaaS Engineer

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Company: Motive Technologies, Inc

Location: , , Pakistan

Category: other-general

Who we are: Motive empowers the people who run physical operations with tools to make their work safer, more productive, and more profitable. For the first time ever, safety, operations and finance teams can manage their drivers, vehicles, equipment, and fleet related spend in a single system. Combined with industry leading AI, the Motive platform gives you complete visibility and control, and significantly reduces manual workloads by automating and simplifying tasks. Motive serves more than 120,000 customers – from Fortune 500 enterprises to small businesses – across a wide range of industries, including transportation and logistics, construction, energy, field service, manufacturing, agriculture, food and beverage, retail, and the public sector. Visit gomotive.com to learn more.

About the Role: As the SaaS Ops Engineer for Motive, you will play a key role in configuring and managing SaaS and internally-hosted applications for IT, provide top-level support for the IT Support team, develop and administer identity management (Okta), and other SaaS service backend administrative duties. A prospective candidate should have a proven track record with owning, operating, and administering Okta, G-Suite, BetterCloud, Atlassian, Slack, Github, AWS, GCP and all SaaS applications.

What You'll Do: You will work with partners within the company to design, configure, implement, maintain and promote a variety of internal applications, including Okta, the Atlassian suite, G Suite and Slack. You will take the lead in assessing and selecting new technologies and integrations, including product enhancement and product upgrades. You will identify and drive initiatives to increase enterprise productivity through integrations, articulation of best practices and training, with a particular focus on collaboration with other teams to identify conflicts and redundancies. You

will document procedures, policies, technical instructions and securitization practices. You will understand and assess dynamic business and support processes to implement, configure and optimize application usage. You will research, install, maintain, and troubleshoot application plugins/add-ons. You will maintain enterprise application reliability, including proactive issue mitigation. You will work to scale software to support dynamic teams in a fast-paced environment. You will perform application risk assessments and develop risk maps to ensure users and data are protected. Most importantly, you will make applications do more than they were built to do (and then work with our vendors to make sure our needs make it onto their roadmaps).
What We're Looking For: 5+ years of experience in enterprise-level IT services 2+ years of experience with Custom API scripting/coding 2+ years of experience working with a Cloud Identity as a Service (IdaaS) solution like Okta, BetterCloud 2+ years implementing and supporting SAML and federated authentication Experience creating and maintaining Custom API integrations between SaaS tools Experience managing G-Suite (DNS record configuration, security configuration, email routing) Experience planning, executing and managing technical projects independently
Creating a diverse and inclusive workplace is one of Motive's core values. We are an equal opportunity employer and welcome people of different backgrounds, experiences, abilities and perspectives. Please review our Candidate Privacy Notice [here](#). The applicant must be authorized to receive and access those commodities and technologies controlled under U.S. Export Administration Regulations. It is Motive's policy to require that employees be authorized to receive access to Motive products and technology. #LI-Remote

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