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IVR Developer

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Company: Etechsurge

Location: Saddar Town

Category: other-general

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Knowledge, Skills and Experience: Development of IVR applications using Avaya OD. Inbound and outbound IVR applications development (POM). Experience 3-6 yearsIVR BA / Tester: Work closely with IVR development team and provide clarifications on requirements. Get required business logics required for IVR, core banking systems integrations and document clearly on functional specifications. Having discussions with needed IT teams to clarify the requirements, get their concurrence, work on project plan, communicating to stake holders on the project plan. Create the test cases and perform the testing. Ensure testing is done thoroughly prior to UAT and document the defects. Coordinate with teams during UAT for resolution. Interested candidates may forward their resume at mehwish.zafar@techusrgeinc.com mentioning position in subject line.

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