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Labs Services Manager

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Company: Al Mustafa Welfare Society Location: Saddar Town Category: other-general

Labs Services Manager Al Mustafa Welfare Society, Pakistan Masters in Applied Chemistry / Analytical Chemistry Oversees the smooth operations of the lab department and the chain of laboratories under AMWS umbrella. Responsible for developing new lab collections centers on different venues while leading the lab expansion projects. Ensure preventive and corrective maintenance of equipment of collection points and Stat labs. Will be responsible for shifts at different branchesAssist HR with recruiting when necessary.Formulating and implementing short and long-term goals for lab operations; project future needs and formulate strategies consistent with the projections. Answer queries from customers, collection center's lab staff.Oversee budgeting, reporting, planning, and auditingEnsure all legal and regulatory documents are filed and monitor compliance with laws and regulationsDeveloping and implementing policies, protocols, and procedures. Controlling budgets for security operations and monitor expenses. Attend meetings with other managers to determine operational labs needs. Manage the daily activities of the Housekeeping department to include appropriate cleaning of all lab facilities. Planning, organizing, and directing team members to ensure the highest degree of client satisfaction. Ensure staff provide high standards of customer service to customersPrepare hours schedule for subordinates along with time off and timesheets submission to HR essential for payroll processing. Supervise entire inventory management related to chain of labs and maintain records. Ensure Quality AssuranceAny other tasks assigned by managementJob SpecificationRequired Qualifications & SkillsQualification: Masters in Applied Chemistry from a recognized universityA Bachelor's degree in business administration, or an equivalent qualification

preferred.Experience: 3 to 5 years of demonstrable experience in a managerial capacity at chain of Labs / Hospital Labs.Excellent verbal and written communication skillsStrong timemanagement, staff management and organizational skillsSelf-driven and motivated to increase efficiency and performanceIn-depth knowledge of the Lab operations and dos and don'ts.Exceptional communication skills in advising customers and managing employees.Competency in IT Skills and lab management software System. Hospital & Health Care - Karachi, Pakistan #J-18808-Ljbffr

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