

Manager - Quality

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Company: PwC

Location: Saddar Town

Category: other-general

Description & Summary A career in the Quality Management function, within Internal Firm Services, will provide you with the opportunity to advance and foster quality-oriented culture throughout our organization. You'll focus on promoting and monitoring compliance with internal policies and procedures to help manage our firm achieve its Quality Management objectives. You will also build and maintain strong and effective relationships with key stakeholders of the business teams within PwC. This role will have a broad range of activities including: Understand, evaluate and test the Firm's internal system of Quality Management to ensure its compliance with ISQM 1; Manage/deliver different audit/non-audit/BAS review programmes from planning (e.g., engagement selection , designing review checklist/guidance, reviewer assignment); execution (e.g., providing support to reviewers and engagement teams) to completion (e.g., analyzing results/findings, issues and underlying root causes, developing quality improvement plan/remediation plan including preparing and delivering training, preparing various global reporting, etc.); Maintaining the firm's leadership dashboard to monitor Quality KPIs; Managing various compliance review program to monitor the application of the auditing standards and to evaluate the performance of partners, directors and managers on selected individual engagements; and Performing root cause analyses to identify potential factors contributing to the firm's quality and to identify how the firm can provide the best possible environment for engagement teams to deliver quality work. Performing timely file archival compliance testing. Providing support for root cause analysis of various quality reviews. Generating relevant management reports to support monitoring and reporting. Responsible for supporting on continuous improvements and

innovative ideas on all areas of Risk & Quality Provide support to the Engagement Quality Review annual program Delivering R&Q training to partners and staff. Supporting internal transformation projects (including process improvements and digitization, etc.) Supporting the R & Q team in queries from client facing staff and providing pragmatic advice and solutions to their R&Q queries. You will undertake quality control / assurance roles on our client projects in a dynamic and ever-changing environment. You will be the point of contact for junior associates and play a key part in supporting both their development as well as your own. You will also build and maintain strong and effective relationships with key stakeholders within the client in order to help deliver the service you are providing; and you will work as part of a team to deliver the targets agreed with the client. Education: A CCA Affiliate ACA Experience: 3-4 years of relevant experience in quality control / internal audit Previous experience in Big 4 firms. Experience conducting due diligence on clients; ensuring that all regulatory information and documentation has been completed Experience in quality reviewing / testing the work of others to ensure quality standards and expectations are always met. Strong knowledge of company structures, funds and banking products. Experience in supporting and coaching junior associates in the team; acting as point of contact Ability to manage relationships with key stakeholders from KYC, Legal, Credit, and Sales Education Degrees/Field of Study required: Degrees/Field of Study preferred: Certifications Required Skills Optional Skills Desired Languages Travel Requirements Not Specified Available for Work Visa Sponsorship? No Government Clearance Required? No Job Posting End Date

#J-18808-Ljbffr

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