

Online IT Support Engineer

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Company: VOS3000

Location: Lahore

Category: other-general

We are looking for a IT Support Executive who should have at least basic knowledge Linux server and shall be responsible for the following:

- 1- Installation and troubleshooting of linux servers.
- 2- Remote Network and system support
- 3- Basic knowledge of Mysql database
- 4- Technical Helpdesk Services
- 5- Handling/Management of servers
- 6- Knowledge of Asterisk, Vicidial and SIP is a plus
- 7- Virtualization management
- 8- Problem solving

Job Specification logging and processing support calls

installing and configuring computer hardware, software, systems, networks, printers and scanners

planning and undertaking scheduled maintenance upgrades

setting up accounts for staff, ensuring that they know how to log in

solving password problems

talking to clients and computer users to determine the nature of any problems they encounter

responding to breakdowns

investigating, diagnosing and solving computer software and hardware faults

repairing equipment and replacing parts

supervising junior engineering and technical staff

obtaining replacement or specialist components, fixtures or fittings

checking computer equipment for electrical safety

maintaining records of software licences

managing stocks of equipment, consumables and other supplies#J-18808-Ljbffr

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