

## Operational Execution Lead - O&M

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Company: INTECH

Location: Pakistan

Category: computer-and-mathematical

### About The Position

The applicant will be responsible for executing the following key operational aspects of INTECH's O&M Business(**in the assigned region/territories**)but not limited to:

#### **Customer & Stakeholder Management**

Regular customer correspondence to enhance company, team, and process visibility and to resolve day-to-day operational matters for smooth service execution.

Ensure close coordination with O&M Management, Regional SDs, CMs & Ops Leads and support them in achieving their O&M-specific goals and targets.

#### **Contract Management**

Monitor and plan to mitigate risks involved in O&M business continuity and service delivery.

Customer Sensitization / Job-Related Briefings to O&M Resources

Ensure full compliance, and site coverage, and maintain a delivery capacity of the assigned O&M Contracts

End-to-End Operational execution of O&M Contracts

Lead and manage commercial obligations & related activities of the contract through coordination with the Customer

Attend internal audits and support in compliance with internal processes as per QHSE guidelines.

## **HRM**

Grievance Reporting, Logging & Handling Framework

Feedback and Evaluations of O&M Resources

Talent Hunting, Bench Management and Acquisition

Develop a succession plan for the most critical positions in the team

## **HRD**

Benchmarking of the team against the Competency Framework and gap assessment

Training needs assessment based on customer feedback and performs a gap assessment

Develop and execute the Training and Development Plan of the team members based on internal and customer gap assessment

## **HSE**

Record and manage HSE requirements and compliance of each contract/customer/site

Develop and execute an annual HSE compliance plan for to company with safety training, PPEs, and other relevant HSE needs of the customer

## **Nationalization:**

Develop and execute a Nationalization program based on each contract/customer's KPI

Talent Hunting, Bench Management, and Acquisition of Nationals

## **Requirements**

Bachelor's/Master's Degree in engineering or a related field

Minimum 8+ years of work-relevant experience in Control Systems

Experience in any of the DCS (Yokogawa / ABB / DetlaV / Foxboro) and PLCs like Rockwell & Siemens

Experience is providing training (internal/external)

Must have Effective Written/Verbal Communication Skills

Travel: A commitment of 35-40% is required as per the assignment.

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