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Organizational Change Management Specialist

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Company: S&P Global Location: , , Pakistan Category: other-general

About the Role: Grade Level (for internal use): 09 Job Title: Organizational Change Management Specialist About the role: The Organizational Change Management OCM Specialist will work with the OCM Program Change Management Lead to manage and deliver change management plans for Division implementations of the Order to Cash Transformation Program.Key Roles & Responsibilities:Support the management and execution of change management strategies and plans for Division implementations. Change management plans include plans for communication and engagement, training and enablement, measurement, launching and managing a change network, developing change sponsors, preparing people leaders, and more. We would like candidates with communications and/or training experience. Partner with and support the Training Lead, Communications Lead, Measurement Lead, and Change Network Coordinator in activities as needed. Activities include designing and implementing surveys to support measurement plans, updating communication drafts, updating training documents, facilitating change network calls, creating and updating slide decks, updating SharePoint sites, and more.Support Program Change Management lead in organizing in managing stakeholder engagement and reinforcing program participation and accountability. Support the OCM Project Manager in maintaining project plans and dashboards, as needed. Who We're Looking For: You are a change management practitioner who has experience creating and implementing change management plans. There are future potential opportunities to lead division implementation change management work. You can work mostly Eastern Standard Time hours. (specific hours can be discussed)You are familiar with PROSCI's ADKAR

model. You understand the importance of change management on project success. You understand how to identify and communicate change impacts to impacted audiences. You understand the basics of business and change management communications. You understand how to read technical documentation (such as process documents) and translate them to easy-to-understand instructions. You care about people and have a desire to advocate for them. You have great communication skills. Where you can communicate clearly with stakeholders (written and verbal). You work well in a collaborative environment and can build relationships with colleagues and stakeholders. You can adapt your working style to collaborate with others. You take the initiative to continuously learn and grow professionally. You should be well organized. You can stay on top of the next steps and be self-starter. You are proficient in technology use, especially in all Microsoft applications. Experience with drafting communications and creating training guides/documentation is preferred. Proficiency using tools like video editing software, Smartsheet and Canva is a plus. PROSCI certification is a plus. Having exposure to first-hand training development and Change communication to the impacted users of Sales force CPQ and Billing is a plus.What's In It For You?Our Purpose: Progress is not a self-starter. It requires a catalyst to be set in motion. Information, imagination, people, technology-the right combination can unlock possibility and change the world.Our world is in transition and getting more complex by the day. We push past expected observations and seek out new levels of understanding so that we can help companies, governments and individuals make an impact on tomorrow. At S&P Global we transform data into Essential Intelligence, pinpointing risks and opening possibilities. We Accelerate Progress.Our People:We're more than 35,000 strong worldwide—so we're able to understand nuances while having a broad perspective. Our team is driven by curiosity and a shared belief that Essential Intelligence can help build a more prosperous future for us all. From finding new ways to measure sustainability to analyzing energy transition across the supply chain to building workflow solutions that make it easy to tap into insight and apply it. We are changing the way people see things and empowering them to make an impact on the world we live in. We're committed to a more equitable future and to helping our customers find new, sustainable ways of doing business. We're constantly seeking new solutions that have progress in mind. Join us and help create the critical insights that truly make a difference.Our Values:Integrity, Discovery, PartnershipAt S&P Global, we focus on Powering Global Markets. Throughout our history, the world's leading organizations have relied on us for the Essential Intelligence they need to make confident decisions about the road ahead.

We start with a foundation of integrity in all we do, bring a spirit of discovery to our work, and collaborate in close partnership with each other and our customers to achieve shared goals.Benefits: We take care of you, so you cantake care of business. We care about our people. That's why we provide everything you-and your career-need to thrive at S&P Global.Our benefits include:Health & Wellness: Health care coverage designed for the mind and body. Flexible Downtime: Generous time off helps keep you energized for your time on.Continuous Learning: Access a wealth of resources to grow your career and learn valuable new skills.Invest in Your Future: Secure your financial future through competitive pay, retirement planning, a continuing education program with a company-matched student loan contribution, and financial wellness programs. Family Friendly Perks: It's not just about you. S&P Global has perks for your partners and little ones, too, with some best-in class benefits for families.Beyond the Basics: From retail discounts to referral incentive awards—small perks can make a big difference. For more information on benefits by country visit: https://www.spglobal.com/en/careers/our-culture/Diversity, Equity, and Inclusion at S&P Global:At S&P Global, we believe diversity fuels creative insights, equity unlocks opportunity, and inclusion drives growth and innovation – Powering Global Markets. Our commitment centers on our global workforce, ensuring that our people are empowered to bring their whole selves to work. It doesn't stop there, we strive to better reflect and serve the communities in which we live and work, and advocate for greater opportunity for all.------Opportunity EmployerS&P Global is an equal opportunity employer and all qualified candidates will receive consideration for employment without regard to race/ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, marital status, military veteran status, unemployment status, or any other status protected by law. Only electronic job submissions will be considered for employment. If you need an accommodation during the application process due to a disability, please send an email to:EEO.Compliance@spglobal.comand your request will be forwarded to the appropriate person.US Candidates Only:The EEO is the Law Poster http://www.dol.gov/ofccp/regs/compliance/posters/pdf/eeopost.pdfdescribes discrimination protections under federal law.------ (EEO-2 America), IFTECH202.1 - Middle Professional Tier I (EEO Job Group), SWP Priority -Ratings - (Strategic Workforce Planning) #J-18808-Ljbffr

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