

## Product Consultant, Channel Solutions

Apply Now

Company: S&P Global

Location: , , Pakistan

Category: management

About the Role:Grade Level (for internal use):07The Role: Associate, DMS Client

SupportGrade: 07TheTeam: You will join a global, collaborative, and professional team

where you will be able to gain broad knowledge within the financial world and beyondand

work with expansivedatasets including Market data, Fundamental data, ESG, Ratings, and

more!The Impact: You will contribute to the team and company in a substantial way by

answering client queries while showcasing your vast knowledge of our tools, data, and the

industries we cover. You will integrate into a group with high expectations and can expect

to have a significant impact on our customers' experience. Your position will be the critical

link between the end-user and our products. Combining an expertise in our products with a

deep understanding of who our clients are and how they use our tools, as a Channel

Solutions Product Consultant, you will be providing the best and most efficient ways for our

clients to achieve quality results.You can find more information on our main product,

Xpressfeed,

here:<https://www.spglobal.com/marketintelligence/en/solutions/xpressfeedtm>What's in

itforyou: You will start in a frontline role working with multiple levels of the team. Due to

frequent interactions with sales and product management, this is a highly transparent role

with potential for growth outside the department..You will also have access to our wide range

and ever-growing selection of datasets. Feel free to take a look

here:<https://www.marketplace.spglobal.com/en/Responsibilities>:Respond to inquiries for data

feed and cloud service clientsImprove your technical expertise with User Acceptance Testing

(UAT), MS Excel, and SQL.Provide professional, timely, quality support of our feed-

based products Recording accurate and timely tracking of client issues within our Client Relationship Management system (Salesforce) Documentation of newly found solutions and product updates Collaboration with internal teams across the global organization to answer client concerns, and route improvement requests and sales leads Staying current on existing and newly developed product offerings

**What we're looking for:** Basic Qualifications: Minimum of Bachelor's degree in Finance, Business, Accounting, Economics or related field Excellent English communications skills Experience in Outlook, Word, and PowerPoint Knowledge of corporate accounting statements such as the income statement, balance sheet, and cash flow statement Excellent written and verbal interpersonal skills, strong attention to detail and ability to multitask and prioritize effectively Team-player mentality with collaboration skills Flexibility for changes in a dynamic environment Advanced Excel experience Desire and aptitude for continuous learning

**Preferred Qualifications:** 0-2 years working experience in a finance or data related position Knowledge of investments including private equity, public equity, fixed income, ETF's, mutual funds, commodities, etc. SQL experience Proficiency with Capital IQ Platforms/Products

**About The Company:** S&P Global Market Intelligence At S&P Global Market Intelligence, we know that not all information is important—some of it is vital. Accurate, deep and insightful. We integrate financial and industry data, research and news into tools that help track performance, generate alpha, identify investment ideas, understand competitive and industry dynamics, perform valuation and assess credit risk. Investment professionals, government agencies, corporations and universities globally can gain the intelligence essential to making business and financial decisions with conviction. S&P Global Market Intelligence is a division of S&P Global (NYSE: SPGI), which provides essential intelligence for individuals, companies and governments to make decisions with confidence. For more information, visit [www.spglobal.com/marketintelligence](http://www.spglobal.com/marketintelligence).

**EOE Statement:** S&P Global is an equal opportunity employer committed to making all employment decisions without regard to race/ethnicity, sex, pregnancy, gender identity or expression, color, creed, religion, national origin, age, disability, marital status (including domestic partnerships and civil unions), sexual orientation, military veteran status, unemployment status, or any other basis prohibited by federal, state or local law. Only electronic job submissions will be considered for employment. If you need an accommodation during the application process due to a disability, please send an email to: [EEO.Compliance@spglobal.com](mailto:EEO.Compliance@spglobal.com) and your request will be forwarded to the appropriate person. The EEO is the Law Poster

<http://www.dol.gov/ofccp/regs/compliance/posters/pdf/eeopost.pdf> describes discrimination protections under federal law. #LI-AF1

About S&P Global Market Intelligence

At S&P Global Market Intelligence, a division of S&P Global we understand the importance of accurate, deep and insightful information. Our team of experts delivers unrivaled insights and leading data and technology solutions, partnering with customers to expand their perspective, operate with confidence, and make decisions with conviction. For more information, visit [www.spglobal.com/marketintelligence](http://www.spglobal.com/marketintelligence).

What's In It For You?

**Our Purpose:** Progress is not a self-starter. It requires a catalyst to be set in motion. Information, imagination, people, technology—the right combination can unlock possibility and change the world. Our world is in transition and getting more complex by the day. We push past expected observations and seek out new levels of understanding so that we can help companies, governments and individuals make an impact on tomorrow. At S&P Global we transform data into Essential Intelligence, pinpointing risks and opening possibilities. We Accelerate Progress.

**Our People:** We're more than 35,000 strong worldwide—so we're able to understand nuances while having a broad perspective. Our team is driven by curiosity and a shared belief that Essential Intelligence can help build a more prosperous future for us all. From finding new ways to measure sustainability to analyzing energy transition across the supply chain to building workflow solutions that make it easy to tap into insight and apply it. We are changing the way people see things and empowering them to make an impact on the world we live in. We're committed to a more equitable future and to helping our customers find new, sustainable ways of doing business. We're constantly seeking new solutions that have progress in mind. Join us and help create the critical insights that truly make a difference.

**Our Values:** Integrity, Discovery, Partnership

At S&P Global, we focus on Powering Global Markets. Throughout our history, the world's leading organizations have relied on us for the Essential Intelligence they need to make confident decisions about the road ahead. We start with a foundation of integrity in all we do, bring a spirit of discovery to our work, and collaborate in close partnership with each other and our customers to achieve shared goals.

**Benefits:** We take care of you, so you can take care of business. We care about our people. That's why we provide everything you—and your career—need to thrive at S&P Global.

**Our benefits include:**

- Health & Wellness:** Health care coverage designed for the mind and body.
- Flexible Downtime:** Generous time off helps keep you energized for your time on.
- Continuous Learning:** Access a wealth of resources to grow your career and learn valuable new skills.
- Invest in Your Future:** Secure your financial future through competitive pay,

retirement planning, a continuing education program with a company-matched student loan contribution, and financial wellness programs. Family Friendly Perks: It's not just about you. S&P Global has perks for your partners and little ones, too, with some best-in class benefits for families. Beyond the Basics: From retail discounts to referral incentive awards—small perks can make a big difference. For more information on benefits by country visit:

<https://www.spglobal.com/en/careers/our-culture/Diversity, Equity, and Inclusion at S&P>

Global: At S&P Global, we believe diversity fuels creative insights, equity unlocks opportunity, and inclusion drives growth and innovation – Powering Global Markets. Our commitment centers on our global workforce, ensuring that our people are empowered to bring their whole selves to work. It doesn't stop there, we strive to better reflect and serve the communities in which we live and work, and advocate for greater opportunity for all.-----

Opportunity Employer S&P Global is an equal opportunity employer and all qualified candidates will receive consideration for employment without regard to race/ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, marital status, military veteran status, unemployment status, or any other status protected by law. Only electronic job submissions will be considered for employment. If you need an accommodation during the application process due to a disability, please send an email

to: [EEO.Compliance@spglobal.com](mailto:EEO.Compliance@spglobal.com) and your request will be forwarded to the appropriate person. US Candidates Only: The EEO is the Law Poster

<http://www.dol.gov/ofccp/regs/compliance/posters/pdf/eeopost.pdf> describes discrimination protections under federal law.-----20 - Professional (EEO-2

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