

## QA Specialist

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Company: Blue Group Of Companies

Location: Lahore

Category: other-general

Planning and development of KPIs for QA & Training team. Performance tracking of Customer Service staff on all touch points. Monitoring, and evaluation of customer service staff and anticipate training needs. Development of respective reports and visibility. To take QA and training related initiatives to keep the workforce motivated and performance-driven.

Achieving QA Standardization through Calibration Process (Internal & External). for more details, contact us at [hr@bluegroupofcompanies.com](mailto:hr@bluegroupofcompanies.com)

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