Quality Assurance Engineer - ServiceNow

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Company: Zones, LLC

Location: , , Pakistan

Category: architecture-and-engineering

Logistics & WarehouseIslamabad,PakistanPakistanZones IntroductionFor over 30 years, Zones has worked with industry-leading partners to offer comprehensive IT solutions to clients around the world. As a rapidly growing global provider of IT solutions, we've expanded from Seattle to Sydney, Islamabad to New Delhi, and beyond – with reach in over 120 countries around the world. Our Workplace Modernization, Network Optimization, Data Center Transformation and Security Fortification solutions lead clients through their digital transformations, and our services offer support every step of the way. Follow Zones, LLC on Twitter @Zones, and LinkedIn and Facebook. Quality Assurance Engineer, Zones Service Now Center of Excellence The Quality Assurance Engineer will be a key member of the digital transformation team at Zones. We are looking for individuals who want to grow professionally and impact the business transformation of a $2 billion USD company. The Zones Digital Innovation Center is a global network of Digital-First accelerators in Seattle, New York, and Islamabad. Here, Zones intrapreneurs work with Zones' business leaders, industry partners, and customers to develop and scale innovative ideas into valuable businesses. Our mission is to radically accelerate digital innovation through collaboration and rapid experimentation that delivers connected, integrated, and automated technology solutions to businesses worldwide. The Zones Service Now Center of Excellence is a part of this larger team. Zones Service Now Center of Excellence   Service Now is a low-code SaaS based ticketing, tooling and process automation tool leveraged to reduce friction within an organization's ecosystem. The team is responsible for designing and implementing Service Now solutions both within Zones as well as for Zones' clients in a support as well as commercial

capacity.   About You You are a dynamic, multifaceted individual with a background in Computer Science or Engineering and experience developing manual and automated QA for enterprise application APIs in Angular, React, Vue, and native mobile apps. You possess knowledge of agile processes and principles. You also have a keen interest and understanding of digital processes and, ideally, have a deep knowledge of Service Now. You possess intellectual curiosity, out-of-the-box thinking, strong problem-solving skills, excellent communication skills, and the ability to work/influence multiple stakeholder groups.

What You Will Do   You will develop manual and automated QA tests for all workflows and cases developed on Service Now. Create scalable QA automation frameworks that scale with the platform.Identify and work with the engineering team to resolve performance and scalability issues. What You Have   5+ years of progressive engineering experience.5+ years of experience creating QA automation for enterprise, web, and mobile applications. Experience with QA frameworks like JEST and Cypress.Your Education   BS/MS in Computer Science or related field. Zones offers a comprehensive Benefits packageAt Zones, we are committed to fostering an inclusive and diverse workplace. We provide comprehensive benefits to support our employees, including health insurance coverage for parents, spouse, and children, life insurance, pension fund scheme, EOBI, and on the house free quality food, gym, and much more. We embrace equal employment opportunity, free from discrimination based on various characteristics, and offer an exciting career immersed in an inventive, collaborative culture.If you are enthusiastic about working on the cutting edge of IT innovation, sales, engineering, and operations, Zones is the perfect opportunity for you. #J-18808-Ljbffr

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