

Quality Assurance Lead

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Company: Sunconnect

Location: , , Pakistan

Category: other-general

Job Overview:

As a Quality Assurance Lead, you will be responsible for leading and managing the QA team, ensuring the delivery of high-quality software products. Your role involves designing and implementing QA processes, collaborating with cross-functional teams, and overseeing the testing lifecycle. The QA Lead will contribute to the continuous improvement of testing methodologies, tools, and practices to meet and exceed quality standards.

Key Responsibilities:

Team Leadership:

Lead and mentor the QA team, providing guidance, support, and fostering a collaborative and high-performance culture.

Allocate resources effectively, balancing workloads and skill sets within the team.

Quality Assurance Strategy:

Develop and implement QA strategies, methodologies, and processes that align with project and organizational objectives.

Collaborate with project managers, development teams, and other stakeholders to ensure QA goals are integrated into project plans.

Test Planning:

Develop comprehensive test plans based on project requirements and specifications.

Collaborate with cross-functional teams to define testing scope, objectives, and entry/exit criteria.

Test Design and Execution:

Design and oversee the execution of test cases, test scripts, and test scenarios.

Ensure thorough test coverage for functional, non-functional, and regression testing.

Automation:

Develop and maintain automated test scripts to streamline repetitive testing processes.

Identify opportunities for test automation and guide the team in implementing automated testing practices.

Defect Management:

Implement defect tracking and reporting processes.

Collaborate with development teams to prioritize and resolve defects promptly.

Performance Testing:

Plan and execute performance testing, including load testing, stress testing, and scalability testing.

Analyze performance test results and make recommendations for improvements.

Continuous Improvement:

Drive continuous improvement initiatives within the QA team, promoting efficiency, effectiveness, and innovation.

Stay updated on industry trends, emerging tools, and best practices in quality assurance.

Metrics and Reporting:

Establish and track key performance indicators (KPIs) for quality assurance.

Provide regular reports on QA metrics, test progress, and project status to stakeholders.

Collaboration:

Collaborate with cross-functional teams, including developers, product managers, and business analysts, to ensure a unified approach to quality.

Participate in Agile ceremonies, providing valuable insights and feedback.

Qualifications and Skills:

Bachelor's degree in Computer Science, Information Technology, or a related field.

Proven experience in quality assurance, including leadership roles.

Strong understanding of software development life cycle (SDLC) and testing methodologies.

Proficiency in test automation tools and frameworks.

Excellent problem-solving and analytical skills.

Effective communication and interpersonal skills.

Familiarity with Agile/Scrum methodologies.

Relevant certifications (e.g., ISTQB) are a plus.

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