

Regional Manager

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Company: Bilkish Associates Pakistan Pvt Ltd

Location: Karachi Division

Category: sales-and-related

Supervision of all recovery activities and staff ensuring all SOPs in accordance with SBP, State and Federal policies and procedures and consistent with acceptable International Recovery standards. Trains staff in People Soft SF functionality and unit policies/procedures. Distributes work, creates standard processes, and performs complex statistical analysis. Coordinates the staffing pattern. Serve as the lead for related customer service inquiries, handling service escalations and acting as back-up for the Recovery staff. Provides assistance to support staff to demonstrate or explain operational procedures. Ensures implementation of quality assurance standards throughout recovery unit. Assists with writing business policies and procedures and the coordination of those processes assists with the implementation of new or revised programs. Job Specification Candidates must have the ability to interface effectively with all levels of management, excellent problem solving and organizational skills, high level of initiative, attention-to-detail, and interpersonal skills; superior communication both orally and in writing; ability to prepare and present reports, papers and supporting documentation quickly and accurately. Bilkish Associates Pvt Limited is an organization providing credit and debit recovery services to various Gulf countries based recovery retail and corporate financial institution. mustakbil.com asks for your consent to use your personal data to: perm_identity Personalised ads and content, ad and content measurement, audience insights and product development devices Store and/or access information on a device Some vendors may process your personal data on the basis of legitimate interest, which you can object to by managing your options below. Look for a link at the bottom of this page or in our privacy policy where you can withdraw consent.

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