

## Senior DevOps Expert Coupa (Global processes)

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Company: Telenor Group

Location: , , Pakistan

Category: other-general

Last date to apply: 28th April  
Division: Telenor Shared Services Pakistan  
Position Title: Senior DevOps Expert Coupa (Global processes)  
Reporting to: Procurement System Squad lead  
Job Group: JG 3  
Location: Islamabad  
Department: Finance & Procurement systems  
Unit:

Procurement Systems  
Why should you join Telenor  
At Telenor Shared Services Pakistan, we give you the opportunity to thrive as a skilled professional in your chosen field of interest.

Being rated as the top employer of the country, we enable you to realize your dreams in an environment of diversity and openness to new mindsets.

Position Related:  
We're looking for Senior DevOps Expert Coupa having responsibility for the development and operation of the Coupa according to the best practices and customers' expectations. This position

requires to be familiar with DevOps way of work as per agile practices.  
Goals:  
Telenor is using cloud based spend management solution known as "Coupa" covering the sourcing & purchasing services. This is global solution and integrated with other cloud-based ERPs.

As a DevOps expert you will be working closely with Coupa Squad members along with customers to support their day to day operational & development activities.

Evaluate and standardize solution based on different requirements across Telenor Business Units in the area of Sourcing, Contract, Procurement and Supply Chain Management

Able to be performing analysis and recommend process improvements for the Supply chain management

area  
Working in DevOps environment to provide support for the delivered

components.  
Responsible for providing support to different projects for implementing of S2P process like sourcing process, supplier management, catalogue management and Item

management etc.  
Responsible for delivering on KPIs in Service Level Agreement (SLA) and

report on performance as agreed with customers  
Your Typical day at work: Maintain knowledge on Coupa functionalities and integration logic. Analyze new requirements provided in change forum on a functional aspect and provide solutions aligned with global design. Provide solutions to reporting requirements, custom fields maintenance. Support project teams during project executions by ensuring that solutions provided by the team are aligned with the global design roadmap, Explore Coupa new functionalities or not yet adopted functionalities. Test new releases on a functional perspective. Participate in various forums and assist as subject matter expert on process and application capabilities.  
Eligibility Criteria: Education: Bachelor's degree or higher in IT/Finance/Computer Sciences or similar along with functional overview of Financials/SCM processes. Degree in Finance/ CA / ACCA is also accepted provided with relevant experience of ERP implementation. Work experience: Successful ERP implementation including the S2P/SCM solutions. Have 5+ years of experience covering process design, system configuration, testing, development specification and end user training. Nice to know: Coupa application knowledge. Agile way of work. Relevant certification/subject to experience in the tool and technology  
Potential Career Path: Expand and develop expertise in areas of Supply Chain Management together with source to pay exposure in Global environment. Vertical growth in roles of Lead DevOps Expert  
Functional Skills / Knowledge Areas: Structured and self-driven, with a focus on deliverables  
Structured and self-driven, with a focus on deliverables  
Solutions oriented with strong analytical skills. Capable of meeting deadlines while ensuring quality under pressure in a challenging environment  
Ability to work within multiple time zones and diverse culture. Ability to perform duties during public holidays, in shifts and off days  
Have good communication skills and proficiency in English.  
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