Senior Network Engineer - Collaboration

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Company: Wateen Telecom Limited

Location: , , Pakistan

Category: other-general

Wateen is Pakistan's leading information and communications technology company with a diverse portfolio of customers across industries. A pioneer in the telecommunications industry, Wateen is proud to have laid the foundation of Pakistan's internet connectivity with the fastest-growing fiber-optic network. Wateen is credited with transforming the landscape of communications technology in Pakistan through our efforts to revolutionize businesses with cutting-edge technology. With the country's largest team of highly experienced certified resources, our subject matter experts ensure end-to-end support uniquely optimized for businesses and enterprises across various verticals. Position SummaryLocation Key Responsibilities Offer comprehensive Planning, Implementation, Operation, and Optimization support to AdvancedServices Customers for IP Telephony and R&S solutionsExecute end-to-end project deployments, encompassing network design, configuration, installation,detailed documentation (LLD), NRFU, and post-installation maintenance and supportFurnish customers with expert technical advice on product operation, with a primary focus on IPT andR&S solutionsProvide clear technical guidance, including presentations and demonstrations as required Keep up-to-date with the latest technical competencies related to the assigned product(s) Required Skills Proficient in managing Cisco-based Unified Communication Projects, specializing in IP Telephony & Messaging, IP Contact Centers, and WebEx Meeting ServerExpertise in Cisco Video Conferencing & Telepresence ProjectsSkilled in integrating Third Party IP Telephony ApplicationsCapable of leading off-business hours routine upgrades and troubleshooting activitiesOutstanding communication skills for seamless interaction and assistance at various levels withincustomer

organizationsExceptional proficiency in written, oral communication, and attentive listeningSelf-driven with robust leadership and collaboration skills Education & Experience Bachelor's Degree3 years + customer facing experience in deployment, configuration and supporting large, complex, TCP/IPbased/Collaboration networksNetwork certification (CCNA) is a strong advantage

#J-18808-Ljbffr

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