

Site Reliability Engineer A5879

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Company: Nisum Technologies, Inc

Location: , , Pakistan

Category: architecture-and-engineering

Nisum is a leading global digital commerce firm headquartered in California, with services spanning digital strategy and transformation, insights and analytics, blockchain, business agility, and custom software development. Founded in 2000 with the customer-centric motto "Building Success Together," Nisum has grown to over 1,800 professionals across the United States, Chile, Colombia, India, Pakistan and Canada. A preferred advisor to leading Fortune 500 brands, Nisum enables clients to achieve direct business growth by building the advanced technology they need to reach end customers in today's world, with immersive and seamless experiences across digital and physical channels.

What You'll Do

With strong SRE skills, the members are needing to have fullstack (front end and backend) knowledge, including strong troubleshooting & analytical skills. They must have strong written and oral communication skills, as they would be required to coordinate with multiple product teams to resolve the problems and on the other hand sending executive updates about the progress. Provides recommendations for and help troubleshoot Java based systems including Core Java, JVM internals, Garbage collection, Memory management, Unix OS, Database (NoSQL- Cosmos), Apache Kafka. & Front end techs. (Fullstack). AKS knowledge a well Understanding and performing TCP dumps, snoop, and other network sniffers. Understands and applies knowledge of most protocols (TCP/IP, HTTP, UDP, etc.) and types of Load Balancers. Conversant with APM tools like App Dynamic, Data Dog or Dynatrace in order of preference.

What You Know

3+ years' experience in a technical production support role. As needed act as an escalation point for Engineering Support and escalate to Engineering team for assistance and troubleshooting.

4+ years of experience of working in

Cloud based systems preferably Microsoft Azure or Google Cloud in order of preference. Should have strong systems background and be conversant with Application Development Technologies. Provides recommendations for and help troubleshoot Java based systems including Core Java, JVM internals, Garbage collection, Memory management, Unix OS, Database (NoSQL- Cosmos), Apache Kafka & Front end techs. (Fullstack). AKS knowledge a well Should have good understanding of Networking: Understanding and performing TCP dumps, snoop, and other network sniffers. Understands and applies knowledge of most protocols (TCP/IP, HTTP, UDP, etc.) and types of Load Balancers. 4+ years of experience of working in Cloud based systems preferably Microsoft Azure Working knowledge of Web related technologies including DNS, HTTP, HTTPS, and SSL Certificates Conversant with APM tools like App Dynamic, Data Dog or Dynatrace in order of preference. Experience with Log Analytics systems like Azure Analytics and Splunk in order of preference. Experience with Jenkins based CI/CD processes for release management. Good to have scripting knowledge Education Bachelors/Masters in software or related field from a reputable institute. Benefits Health: We provide comprehensive health benefits designed specifically to meet your needs at all stages of your life. With our many options, you can find takaful coverage related to in-patient and out-patient care along with life takaful. Parents Takaful: We provide comprehensive health benefits designed specifically for employees' parents. Work-Life Balance: We provide optimal flexibility and choice for our employees to manage time away from work and for almost every aspect of life. Whether it's about performing a pilgrimage, medical leave, family planning, or spending time with friends or family, our paid time-off benefit can support your lifestyle. Incentives and Rewards: We recognize that different people have different needs, and this is why we extend our benefits beyond conventional offerings. We offer various options to help you juggle the demands of your career and life. We offer multiple ways to earn financial rewards and provide financial support programs, such as interest-free loans, multiple discount programs, one extra salary, car financing schemes, old-age benefits, and fund savings. Development and Training Programs: We recognize the skill set and mindset our employees need to stay competitive in the marketplace and provide support through structured classroom training, study sponsorships, international trips, and multiple appreciation programs. Team Building: We strive to create a culture where fun and work go hand-in-hand. We offer quarterly team lunches along with monthly entertainment events to ensure the workplace remains fun and productive! Corporate Appliances: We set you up for success by providing all

the tools you need to start your career with us off right. We provide a laptop with accessories, a cellular and internet device, and a power bank on a need basis only. Office Facilities: Our office is specifically designed to support a healthy and balanced lifestyle for our employees. It offers a separate gaming room, gym facility, free lunches, an in-house vending machine, and so much more!

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