Software Engineer (DBaaS)

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Company: DigitalOcean LLC

Location: , , Pakistan

Category: other-general

Do you ever wonder what happens inside the cloud?DigitalOcean (NYSE: DOCN) simplifies cloud computing so builders can spend more time creating software that changes the world. With our mission-critical infrastructure and fully managed offerings, DigitalOcean enables startups and small and medium-sized businesses (SMBs) to rapidly deploy and scale modern applications. As a remote-first organization, our employees, like our customers, are based around the world. We want people who are passionate about building features that you and your peers will loveDigitalOcean's Managed Databases Team builds and runs the services and infrastructure for the DigitalOcean DBaaS product. We handle the full life cycle of Managed Databases from the APIs which let users create and manage their databases to software that automates the running, upgrading, and health of databases.We are looking for an engineer to work on our Database-as-a-Service products with an emphasis on improving our support and operations. This role reports to the Engineering Manager of the Datastores and Messaging team within the Platform-as-a-Service (PaaS) organization in Engineering.What You'll Be Doing:Driving resolution of root cause issues reported by our support teamShipping code to resolve issues and stop future onesPartnering closely with support on serving our customersCreating playbooks for engineering and support to ensure smooth operationsImproving platform observability and operationsContributing operational reliability as a member of the product on-call rotationCollaborating with an agile, self-managed team of peersLeveraging technologies such as Go, Temporal, gRPC, Kubernetes, Docker, Kafka, and moreWhat We'll Expect From You:A solid understanding of building and maintaining distributed systemsProficiency in at

least one of the following languages: Go, Rust, C/C++, Java, Python, Ruby. Golang is the lingua franca of DigitalOcean engineering teams. So while knowing it is not a requirement, being willing to learn it is.Strong interpersonal and communication skills to collaborate and demonstrate empathy with key stakeholders, both spoken and writtenExperience with Prometheus, Grafana, Kibana, and other Observability tools are a plusWhy You'll Like Working for DigitalOcean:We reward our employees. The salary range for this position is based on relevant years of experience and skills. Employees may qualify for a bonus in addition to base salary; bonus amounts are determined based on company and individual performance. We also provide equity compensation to eligible employees including grants of equity upon hire and the option to participate in our Employee Stock Purchase Program.We value development. You will work with some of the smartest and most interesting people in the industry. We are a high-performance organization that is always challenging our teams and employees to continuously grow. We maintain a growth mindset in everything we do and invest deeply in employee development through formalized mentorship and other internal programs. We provide all employees with reimbursement for relevant conferences, training, and education.We care about your well-being. In addition to cash and equity compensation, we also offer employees a competitive array of benefits. While the philosophy around our benefits is the same worldwide, specific benefits may vary in other countries due to local regulations and preferences.We value diversity and inclusivity. We are an equal-opportunity employer and we do not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.*This is remote role #LI-Remote #J-18808-Ljbffr

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