

Surveillance Officer/CCTV Operator

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Company: Fresh Basket

Location: Karachi

Category: other-general

Location: DHA, Karachi

Salary: 35,000 - 40,000 PKR

Job Description:

We are seeking a diligent and detail-oriented Surveillance Officer/CCTV Operator with experience in the retail industry to join our team. The ideal candidate will have 1-2 years of monitoring experience and possess a strong understanding of surveillance systems, with a focus on consistently monitoring staff activities, investigating suspicious behavior, and ensuring the security of our premises.

Tasks

- 1 . Monitor surveillance cameras and other security equipment to ensure the safety and security of the premises.
- 2 . Conduct regular checks on staff activities to prevent theft, fraud, or other unauthorized behavior.
- 3 . Investigate suspicious incidents or behaviors captured on surveillance footage and report findings to management.
- 4 . Verify orders, customer loyalty redemption points, attendances, and MRC verifications as needed.
- 5 . Assist in the procurement of cameras and related equipment, including DVRs, and

ensure proper installation and backups.

- 6 . Maintain accurate records of surveillance activity, including incident reports and footage archives.
- 7 . Collaborate with other security personnel and departments to ensure a cohesive approach to security protocols.
- 8 . Stay updated on advancements in surveillance technology and best practices in the field.

Requirements

- 1 . 1-2 years of experience in surveillance monitoring, preferably in the retail industry.
- 2 . Proficiency in operating surveillance equipment, including cameras, DVRs, and related software.
- 3 . Strong attention to detail and the ability to identify suspicious behavior or activities.
- 4 . Excellent communication skills, both verbal and written.
- 5 . Ability to work independently and as part of a team in a fast-paced environment.
- 6 . Knowledge of camera procurements, installation, and backups is highly desirable.
- 7 . Understanding of security protocols and procedures.
- 8 . Must be reliable, responsible, and able to maintain confidentiality.

Benefits

Additional incentives based on performance/Activities caught.

Medical insurance coverage (PKR 350K)

Provident Fund (PF)

Annual leave (Encashment)

If you meet the qualifications and are eager to take on the challenge of leading our CCTV in Head Office DHA Phase 5, we invite you to submit your resume to

hrfreshbasket(at)gmail.com(WhatsApp Chat +923000212562) in our team and be part of

a company that values excellence, teamwork, and customer satisfaction. We look forward to reviewing your application and potentially welcoming you aboard as our newest Surveillance Officer/CCTV Operator.

Fresh Basket is Karachi's premier fresh produce retail and online chain, dedicated to promoting healthy eating habits among the city's burgeoning population of over 20 million. We tirelessly work around the clock to streamline the agri-supply chain, enhancing post-harvest management conditions and distribution infrastructure. This includes meticulous grading, packing, storing, and transporting of local agricultural produce to our three outlets in Karachi and export markets.

As staunch advocates for domestic agriculture, we actively support local farms and engage with the community to foster sustainable practices. At Fresh Basket, we offer a diverse range of fresh, natural, and hygienic fruits, vegetables, nuts, dried fruits, cheese, honey, dates, and organic food. Join us in our mission to promote healthy living and support local agriculture! #AgrarianPakistan

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