

Technical Product Manager

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Company: Mindstorm Solutions

Location: Lahore

Category: other-general

About Us Mindstorm Studios designs, develops, and markets some of the top games and interactive entertainment in the world today. That's the mission our founders began with back in 2006 and we continue to uphold and bring the highest quality products to market. Mindstorm is partnered with Lion Studios, one of the world's leading mobile games publishers, and we are headquartered in San Francisco with development in Lahore. Our products have been downloaded over 100 million times globally with #1 worldwide chart toppers like Super Salon, Flick Pool, and Alliance Wars. We are looking for the best and brightest minds in game development to join our team so we can empower our talent to create world #1 games. Role We are seeking a talented and experienced Technical Product Manager to join our team and lead our live product management efforts. As a Technical Product Manager, you will play a pivotal role in managing the development team, identifying key performance indicators (KPIs), and ensuring the health and success of our gaming products. This is an exciting opportunity to make a significant impact in a fast-paced and dynamic environment and contribute to the success and growth of our games. What you will do Manage the development team and oversee the live operations of our gaming products. Identify and monitor key performance indicators (KPIs) to track product health and performance, including ANR's, crash rates, and user feedback. Liaise with the growth team to push SDK changes and implement bug fixes. Collaborate with CSR to address player concerns and issues, and ensure timely bug fixes and feature development. Develop and maintain CRM/Helpshift tools to enhance player support and engagement. Drive feature development for live builds, including Helpshift Tool, CRM, and App Rating systems. Conduct

user surveys and maintain health reviews to gather feedback and insights from players. Implement tools and alerts systems to maintain product health and respond to issues proactively. Conduct A/B testing and analyze game data to refine hypotheses and improve production and business metrics. Stay up-to-date with current trends and drive standards for best-in-class operations and development processes. What we are looking for Bachelor's degree in Computer Science, Engineering, or a related field; MBA or equivalent experience preferred. Extensive experience in SCRUM and Agile project management disciplines. Strong quantitative analysis skills and ability to interpret data to provide insights. Deep technical understanding to effectively collaborate with engineers and drive product improvements. Ability to manage complex projects and production schedules in a fast-paced environment. Excellent communication and collaboration skills, with the ability to work effectively with cross-functional teams and stakeholders. Familiarity with tools such as Looker for data analysis and Firebase for backend support. Proven track record of delivering successful products and driving continuous improvement in product performance and user engagement. What are we offering? Exposure: Best-in-class learning and exposure to the global game industry having top level game development know-how and career progression Culture: A progressive team and unmatched work environment with a flat hierarchy where you take ownership of your goals and become part of a team that will support and help you succeed. Vacations: 5 weeks' paid time-off per annum, wedding/paternal leave, paid sick leave Comprehensive Benefits: Provident fund, full healthcare (in-patient & out-patient), fuel allowance, subsidized lunches, fitness allowance, gadget discounts, yearly bonuses. Perks: HR events, team lunches, movie nights, monthly birthdays, company retreats, games/sports competitions and much more! Disclaimer: Mindstorm Studios is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. All aspects of employment including the decision to hire, promote, discipline, or discharge, will be based on merit, competence, & performance.

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