

Technical Support Officer - IT Support

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Company: inbox

Location: , , Pakistan

Category: other-general

Inbox Business Technologies is a leading IT and services company and we're looking for a Technical Support Officer - IT Support to join our team. The successful candidate will be responsible for providing technical support and assistance to our clients. This is a unique opportunity to join a dynamic and growing team and to learn new skills in the IT industry. Responsibilities Provide technical support to clients via email, phone, and chat. Troubleshoot and resolve technical issues related to software, hardware, and networks. Escalate unresolved issues to senior members of the team as necessary. Document all steps taken to resolve technical issues in our support system. Follow up with clients to ensure that technical issues have been resolved to their satisfaction. Work collaboratively with other members of the team to identify and resolve technical issues. Keep up-to-date with the latest technology and industry trends.

#J-18808-Ljbffr

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